



CARGO TRAFFIC OFFICER (m/f/d) at THAI CARGO

Thai Airways International PCL, Thailand's multi-award-winning airline and founding member of Star Alliance offers 24 weekly non-stop flights from Germany to Thailand. Since 1960, Thai Airways has been offering excellent service and unique hospitality in line with the corporate philosophy "smooth as silk".

To support our Cargo team in Munich, we are looking for a dedicated Cargo Traffic Officer to join us on a full-time basis (39 hours per week), effective 1 January 2027.

Main duties

- Reservation duties for all type of cargo shipments
- Responding to emails/SITA messages from TG cargo colleagues system wide
- Customer service and handling of various customer relation matters
- Administrative support, e.g. requesting AWB stock via FRA
- Inside sales support
- Export flight planning
- Service cargo shipments and support of all WIP shipments
- Coordination with ground handler at MUC
- Coordination with trucking companies for RFS into and out of MUC
- Cargo security compliance
- Tracing support for import & export irreg shipments
- Import handling and reporting possible irregs to relevant functions
- Screen all flights for space control
- ULD control
- Insert monthly pre-bookings from regular cargo agents into CHORUS
- Updating the various queue's within CHORUS
- Keeping control of the warehouse inventory
- Update net rates via shipment verification system

- Preparing various statistics
- Supporting claim handling
- Responding to inquiries from FRA regarding service provider invoices

Required experience

At least 2 years of experience in cargo handling

Good MS Office skills

Must be fluent in German and English written and spoken

Excellent customer service skills

Must be flexible to work shifts and weekends

Our Benefits

13th-month salary

Discounted flight tickets and attractive travel benefits

Company pension scheme

Employee discounts

Please send your application in English to michael.leusenthin@thaiairways.de

Bewerbungsunterlagen an: michael.leusenthin@thaiairways.de

Bitte beziehen Sie sich bei Ihrer Bewerbung auf airliners.de.